



## PCKeeper Statuses Logic

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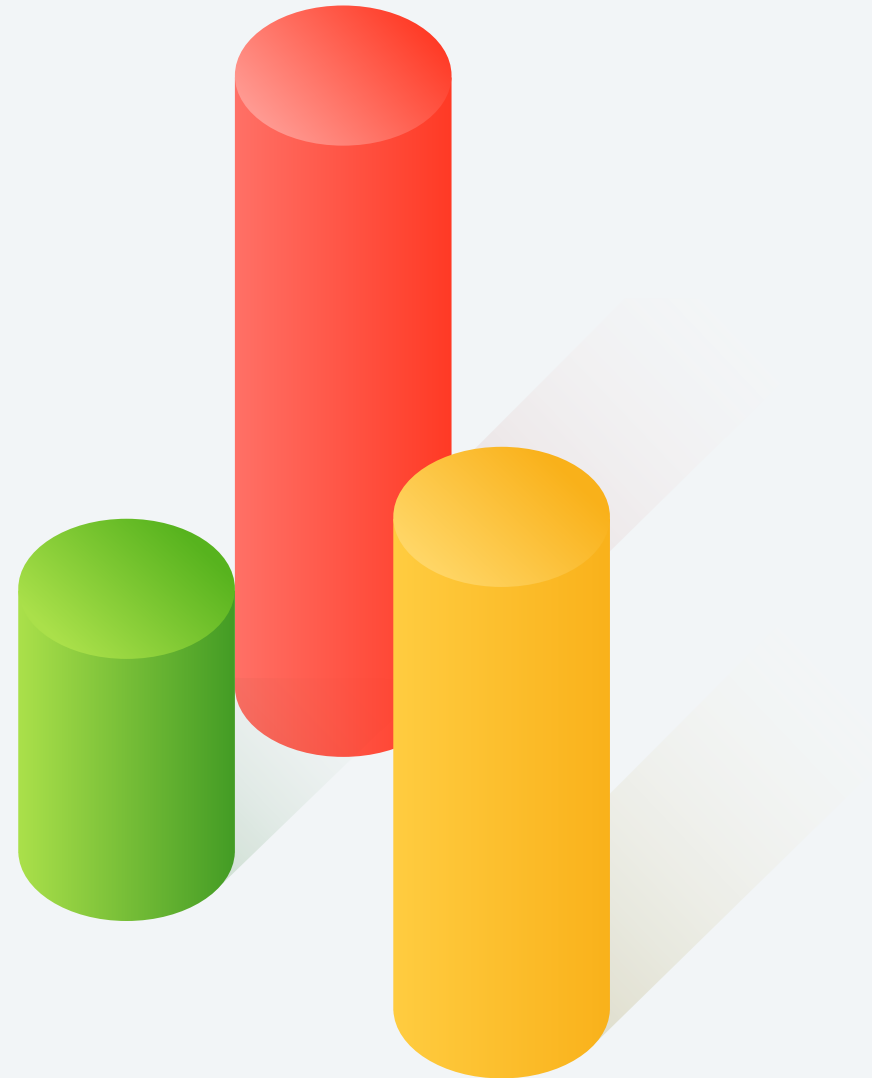
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## 1. INTRODUCTION

The purpose of this manual is to explain the status indicators that PCKeeper Live displays after the analysis of user's PC running a Windows® Operating System.\*

These statuses are designed to reflect results of diagnostics of a computer running a Windows® Operating System. They give the users a general understanding of their system status, based on factors that are common to PCs.

\*PCKeeper Live and PCKeeper Antivirus are fully compatible with Microsoft Windows OS 7, 8, 10.

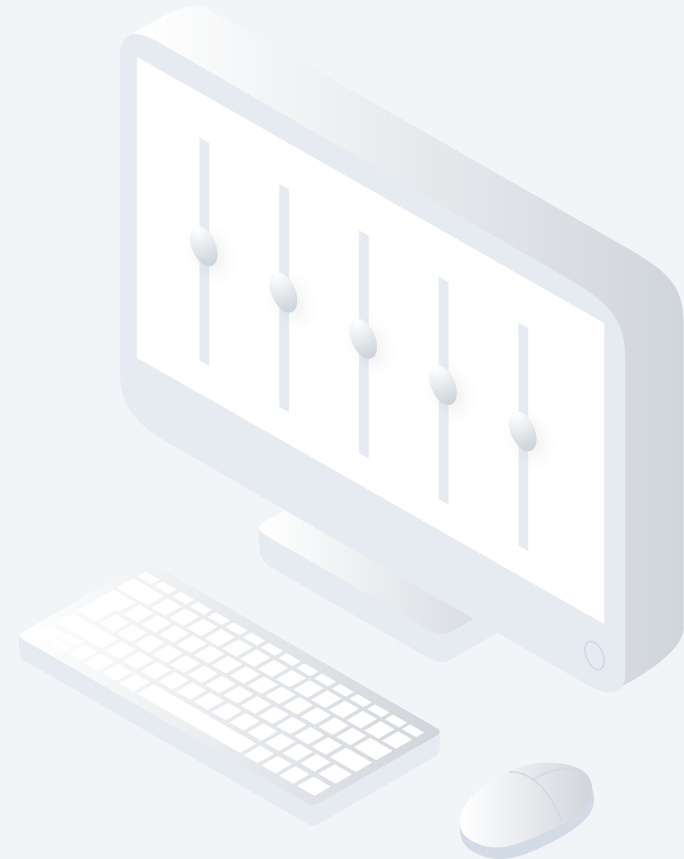


## 2. STATUS LOGIC

Status logic shows the overall system condition of user's PC.

All new PCs come out of the box and are set to standard factory settings. These settings are usually not optimized for personal approach and setup of Windows services. Setting up Windows services may be crucial while running the most frequently used programs and applications. Some applications which the user might not need could be launched during the system startup. As a result, large amount of operated daily tasks may lead to PC slowdown.

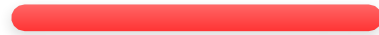
Well-known [10 Reasons Your Computer May Be Running Slowly](#) explained by By GeekSquad.



### 3. PCKEEPER LIVE

Various color statuses explain the items that are detected by PCKeeper Live.

#### SERIOUS



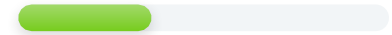
Items are detected for cleaning in two categories.

#### MEDIUM



Items are detected for cleaning in one category.

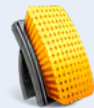
#### EXCELLENT



No issues found.

Overall PC status means overall state of the PC system at the moment of last applied PC system scan & fix. System scan & fix can be applied once per month. (PC system status can change with time. We recommend applying system scan & fix once per month.)

PCKeeper Live scan & fix results are presented in 3 categories:



**CLEANING**



**PERFORMANCE**



**SECURITY**

### 3. PCKEEPER LIVE

## CLEANING

### Cleaning detects and removes all issues that are found in this category, including:

#### ▼ **Obsolete files**

- Old Check Disk Files
- Game News Files
- Game Update Files
- Game Statistics Files
- User File Versions

#### ▼ **Toolbars removal**

- Ask Toolbar
- ShopAtHome.com Toolbar
- Buzzdock
- TotalRecipeSearch Internet Explorer Toolbar
- ContentExplorer
- Search module
- Iminent
- HowToSimplified Internet Explorer Toolbar
- Shopper Pro
- CouponBar
- MyStart Toolbar
- Crawler Toolbar
- Bing Bar
- Yahoo! Toolbar
- Skype Toolbars

- Microsoft Live Search Toolbar
- Yahoo! Search
- Ask Toolbar Updater
- Inbox Toolbar
- Search App by Ask
- XFINITY Toolbar
- BeFrugal.com Toolbar

- Elite Unzip Internet Explorer Toolbar
- Utility Chest Toolbar
- CouponXplorer Internet Explorer Toolbar
- WiseConvert
- AppEnable
- ConvertAd and many others.

- ▶ **Spyware / Malware / Adware removal** (can be applied by our technology experts)

#### ▼ **Junk and temporary files clean-up**

- Active Setup Temp Folders
- Internet Cache Files
- Offline Pages Files
- Recycle Bin
- Setup Log Files

- System Error Memory Dump Files
- System Error Minidump Files
- Temporary Setup Files
- Temporary Sync Files
- Update Cleanup
- Upgrade Discarded Files

- ▶ **Removal of unwanted software leftovers** (can be suggested for removal by our technology experts)

- ▶ **Thumbnails cleanup**

### 3. PCKEEPER LIVE

## CLEANING

### What is being scanned?

#### ▼ In Windows®

In Windows® System, items are stored as logs and histories that are generated either by Windows® or by utilities that are built into a Windows® install. In the Cleaning category, Windows makes the default selection for the scan, which includes the following:

- System Files
- System Log files
- System Memory Dump Files
- Files in the Windows® Recycle Bin
- Files in the Windows® Temporary Folder
- Downloaded Program Files
- Temporary Internet Files
- Per user Archived Windows® Reporter
- System Archived Windows® Reporter
- Windows® History Files
- The Windows® Feeds cache
- The Recent Network Connections Log
- The Run Command History
- Windows® Search History
- The Windows® Thumbnail Cache

#### ▼ In Applications

In applications (service information), items are stored as logs and histories that are generated by installed applications. Applications use the services of the computer operating system and other supporting applications. Formal requests and ways of communication with other programs may affect PC system performance. The following are sample program types for which PCKeeper Live scans a PC, and its Find & Fix technicians report the problem:

- Anti-malware Programs
- Internet Coordinating (Cloud) Programs
- Audio/Video Editing Programs
- Multimedia Programs
- Email/IM clients
- Photo Editing Programs
- Productivity Programs
- System Utility Programs

#### ▼ In Browser

In browsers, the scan affects items such as logs, history, and cache (repository for stored data that is used to retrieve this data). Default selection for the scan includes files for each installed browser, respectively:

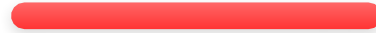
- Cache
- Cookies List
- Crash Reports
- Download History
- Indexed Data Files
- Logs

### 3. PCKEEPER LIVE

## CLEANING

### How are the Cleaning statuses determined?

#### SERIOUS



Size of the of obsolete files, junk files, etc. on the user's PC exceeds 1.5 GB.

#### MEDIUM



Size of the of obsolete files, junk files, etc. on the user's PC is between 500 MB and 1.5 GB.

#### EXCELLENT



Size of obsolete files, junk files, etc. on the user's PC does not exceed 500 MB.



#### WITH DEMO FIX

PCKeeper Live fixes a half of the detected issues.



#### WITH FULL SYSTEM FIX

PCKeeper Live fixes all detected Cleaning issues.



### 3. PCKEEPER LIVE

## PERFORMANCE

Performance detects and removes all issues that are found in this category, including:

- Boot Time Reduced
- System Problems Eliminated
- Registry Problems Corrected
- Updates Checked
- Windows Processes Optimized

### What is being scanned?

#### ▼ In Windows®

In Windows® System, items and processes play crucial part in performance. If Windows® Scheduler is full of scheduled tasks, PC system will not work properly.

PCKeeper Live scans the following items:

- Windows® Defragmentation Service
- Windows® Search
- Windows® Scheduler Tasks
- Windows® Services
- Windows® Startup Slowdown

#### ▼ In Registry

In Registry, the scan affects the items in Windows® database that contain important information about system hardware, installed programs and settings, and user account profiles on each computer. Program leftovers, which are stored in the registry, cause system slowness. PCKeeper Live scans the following items:

- ActiveX and Class Issues
- Shared DLLs
- Installer Folders
- Uninstall Strings
- Application Path
- Run at Startup
- Help Files
- Windows Fonts

### 3. PCKEEPER LIVE

## PERFORMANCE

### How are the Performance statuses determined?

#### SERIOUS

If the number of found items is more than 2.

#### MEDIUM

If the number of found items is 1.

#### EXCELLENT

- ▼ If Task Scheduler contains less than specific amount of tasks:
  - In Windows Vista 64 bit < 30 tasks
  - In Windows 7, 8, 8.1 64 bit < 47 tasks
  - In Windows 7, 8, 8.1 32 bit < 43 tasks
  - In Windows 10 64 bit/32 bit < 109 tasks
- ▼ If Windows Startup Services contain a specific amount of processes:
  - In Windows Vista < 73 proceses
  - In Windows 7, 8, 8.1 < 57 proceses
  - In Windows 10 < 57 proceses
- ▼ If no more than 5 Windows Startup Applications are launched during the PC system startup.
- ▶ If Windows Search Service is deactivated.
- ▶ If Windows Defragmentation Service is deactivated.
- ▼ If no more than two third-party antivirus programs are installed on the PC. In this case, Windows Defender is not considered.



#### DEMO FIX

PCKeeper Live fixes a half of the detected issues as Registry issues, Windows Search, and Windows Defragmentation Service.



#### FULL SYSTEM FIX

PCKeeper Live fixes all detected Performance issues.

### 3. PCKEEPER LIVE

## SECURITY

### Security detects and removes all issues that are found in this category, including:

- Suspicious Software Identified
- Firewall Configured
- Privacy-Protective Measures Taken (Antivirus)
- Anti-Theft Measures Taken

### What is being scanned?

#### ▼ Browser Plugins

Browser plugins, also called add-ons, are additional pieces of software that add extra capabilities to web browser, such as ability to view weather forecast, block advertising, check currency exchange, etc. Sometimes among them could be plugins that can block proper work of user browser or spy and collect data from it. When a user has too many third-party browser plugins or suspicious ones, PCKeeper Live suggests removing them to reduce the risk of downloading viruses or malware (browser hijacking, acceleration of work of the browser).

#### ▼ Windows Update Settings

When Windows is out of date, PCKeeper Live suggests getting the latest important security updates from Microsoft. With Windows Update, the user will automatically have everything necessary.

#### ▼ Cyberthreats

More and more viruses are being launched every day, and increasingly numerous resources are being deployed to counter cyber attacks. If a user's PC is found to be vulnerable to cyberthreats, PCKeeper Live suggests removing them. PCKeeper Live scans configuration of Windows Services as they watch for the PC safety.

PCKeeper Live searches for issues in:

- Windows Firewall
- User Account Control Settings

#### ▼ Anti-Theft

When the Anti-Theft feature is deactivated, the user may be vulnerable to the theft of their PC. PCKeeper Live suggests activating the Anti-Theft feature to help protect the user's PC from loss or theft.

### 3. PCKEEPER LIVE

## SECURITY

### How are the Security statuses determined?

#### SERIOUS



If number of found items is more than 2.

Some of them might be:

- ▼ If User Account Control (UAC) set either to the "Notify me only when apps try to make changes to my computer (don't dim my desktop)" or to the "Never notify me" mode.
- ▶ If Windows Firewall is deactivated.
- ▼ If Internet Explorer and Firefox contain more than 15 plugins in total.
- ▼ If the Anti-Theft feature is deactivated (applies only when PCKeeper Live full license is purchased).

#### MEDIUM



If number of found items is 1.

#### EXCELLENT



- ▶ If Windows updates are activated.
- ▼ If User Account Control (UAC) is set either to the "Always notify me" or to the "Notify me only when apps try to make changes to my computer" mode.
- ▶ If third-party firewalls are installed.
- ▼ If Internet Explorer and Firefox contain no more than 15 plugins in total.
- ▼ If the Anti-Theft feature is activated (applies only when PCKeeper Live full license is purchased).



#### WITH DEMO FIX

PCKeeper Live fixes 20% of detected Security issues.



#### WITH FULL SYSTEM FIX

PCKeeper Live fixes all detected Security issues.

### 3. PCKEEPER LIVE

## Is it possible for PCKeeper to find items on a brand new, clean PC system?

### PCKeeper Live detects

#### In Cleaning category:

If the Recycle Bin contains items for removal, PCKeeper Live automatically empties the Recycle Bin.

#### In Security category:

If the Anti-Theft feature is deactivated, it becomes active when PCKeeper Live is purchased.

#### In Performance category:

If User Account Control (UAC) is deactivated or set to the "Download updates but let me choose whether to install them" option.

If Windows Search engine is activated, PCKeeper Live recommends deactivating it to save system resources.

If Windows Defragmentation service is activated, PCKeeper Live recommends deactivating it to save system resources.

#### 4. PCKEEPER ANTIVIRUS

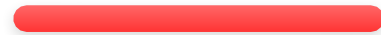
Antivirus software program is a computer program that scans files to identify and eliminate computer viruses and other badware, such as malware, spyware, worms, etc.

To accomplish this, antivirus software typically uses two different techniques:

- Analyzing the files to look for known viruses by using a virus dictionary
- Identifying suspicious behavior, which might indicate infection

**PCKeeper Antivirus is built on Avira engine. Various color statuses explain the issues that are detected by PCKeeper Antivirus.**

##### IN DANGER



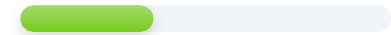
Issues detected/ Real-Time Protection or Automatic Security Updates turned off.

##### IN DANGER

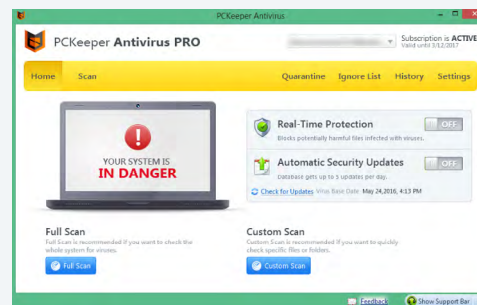


User license key has expired/ Automatic Security Updates were not downloaded for more than 3 days.

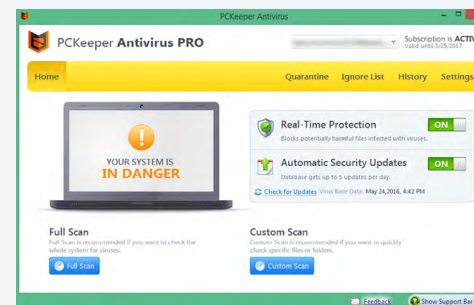
##### EXCELLENT



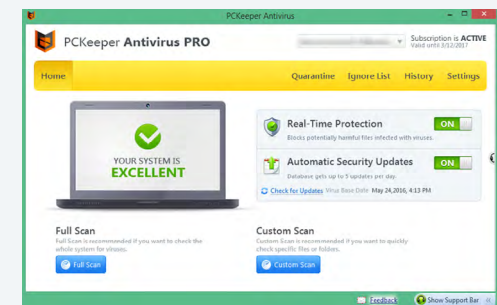
No issues found.



[Click here to see the full picture](#)



[Click here to see the full picture](#)



[Click here to see the full picture](#)

## 4. PCKEEPER ANTIVIRUS

### PCKeeper Antivirus have 2 scan options:

#### Custom Scan

The Custom Scan option is offered if the user would like to scan specific locations on the computer.

#### Full System Scan

The Full System scan option is offered if the user would like to scan the entire system.

### How can a user get a virus?

#### The most widespread reasons for getting a virus are:

- Lack of Antivirus software or its expiration
- Infected e-mail attachments
- Downloading any infected software
- Accepting without reading
- Inserting or connecting an infected source of information (data storage device)
- Not running the latest Windows updates

#### What PCKeeper Antivirus does for a user's PC:

- Constantly renew virus databases in order to detect newest threats
- Prevents damage of documents and program files
- Provides real-time protection that helps recognize potential harm
- Supports different system scanning options. If you feel insecure about any recent downloads, certain programs or files, you can run a Custom Scan of these dubious items
- Adds unwanted program files to the quarantine list and recovers them if they have signs of false positives
- Notifies the user about the system status and warns about new detections

## 5. ADDITIONAL INFORMATION

Essentware S.A. is an official Microsoft  
Gold Certified Partner and Intel Software  
Premier Partner.

Official Website: [www.pckeeper.com](http://www.pckeeper.com)